



REPUBLIC OF KENYA

P O Box 1172 – 40400

SUNA-MIGORI, KENYA

E-mail: [migoricountygov@gmail.com](mailto:migoricountygov@gmail.com)



MIGORI MUNICIPALITY

Office of the Municipal Manager

DEPARTMENT OF LANDS, HOUSING, PHYSICAL PLANNING & URBAN DEVELOPMENT

Tel: +254-720-391-392

E-mail: [owinom@gmail.com](mailto:owinom@gmail.com)



MIGORI COUNTY

### MIGORI MUNICIPALITY GRIEVANCE LOG

Date Received	Name and contact of Complainant	Investment/ project name	Nature/ details of complaint	Status of complaint Resolved/ unresolved	Action taken (How complaint was resolved or who was referred)	Date of Resolution
13/02/2026	Evans O. Okello	Illegal Mpesa Structure.	Removal of illegal Mpesa structure erected before Heritage hotel without County Government.	Resolved	The client was tasked to avail the relevant approval document.	06/02/2026
29/09/2025	Boaz Abwao Kivanda	Nyasare public toilet.	Premature termination of lease Nyasare public toilet.	Resolved	The client was advised to avail the relevant approval documents in	5/10/2025

					order to continue operation.	
27/10/2025	County Director NEMA	Illegal Effluent discharge from Oasis Hospital Migori.	The facility has been continuously discharging untreated waste water into River Migori.	Resolved	The facility management advised to immediately provide detailed waste water management plans for the Hospital.	27/10/2025
16/05/2025	Gordon Ochieng Ombok	Expulsion of Mr. Kennedy Odongo Gombe from the Migori Taxi Drives Progressive Group.	Mr. Kennedy had defaulted the group's constitution.	Resolved	Mr. Kennedy was advised to comply to the group's constitution if he needed to continue his membership.	20/05/2025
27/07/2024	County Director NEMA	Encroachment of storm drains by illegal structures and clogging of the drains.	Storm drains in town along market road behind Oasis Hospital have been encroached.	Resolved	The business community advised to comply with the Municipality By-laws and regulations.	27/07/2024

Prepared by:

Municipal Manager:

Owino Dismas Onyango.