



COUNTY GOVERNMENT OF MIGORI

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AWENDO MUNICIPALITY

Report on Awendo Municipality Citizen Fora Event

Prepared By.

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Municipality of Awendo



Awendo Municipality Citizen Fora report

Introduction

In accordance with the Constitution of Kenya (2010), the County Governments Act (2012), and best practices in public participation, Awendo Municipality convened the Annual Performance Review and Feedback Citizen Forum on 15 January 2025. The forum provided a structured platform for reflecting on the Municipality's performance over the first half of Financial Year 2025/2026, evaluating progress against set targets, and promoting transparency and accountability in municipal operations.

The forum served as an opportunity for collective learning, reflection, and accountability by bringing together Municipal Board members, senior management, departmental heads, stakeholders, and members of the public. Citizens were able to assess achievements, identify challenges, and provide input to inform future planning, ensuring that the Municipality's interventions align with community priorities and needs.

Forum Objectives

The specific objectives of the forum were to:

- Review the performance of the Municipality over the FY 2025/2026, including service delivery and project implementation.
- Receive citizen feedback on the quality, timeliness, and impact of municipal services.
- Identify lessons learned and areas for improvement to enhance future planning and service delivery.
- Integrate citizen input into the formulation of the FY 2026/2027 Annual Development Plan and budget.

Attendance

The forum was attended by Members of the Municipal Board, the Municipal Manager, departmental heads and staff, ward representatives, civil society organizations, stakeholders, and members of the public. Participants engaged actively in discussions, provided feedback on service delivery, and contributed recommendations to improve future municipal performance.

Agenda

The meeting followed the agenda below:

Awendo Municipality Citizen Fora report

1. Presentation of the Municipality's annual performance report.
2. Public participation session for citizen feedback.
3. Discussion of lessons learned from FY 2025/2026 performance.
4. Adoption of resolutions and formulation of action points to inform future planning.

Forum Deliberations

The forum commenced with opening remarks by the Municipal Manager, who emphasized the importance of accountability, transparency, and citizen engagement in municipal governance. Departmental heads presented detailed reports on achievements, challenges, and performance against targets for the FY 2025/2026, highlighting successes in service delivery, infrastructure development, and community programs.

During the public participation session, citizens commended the Municipality on visible improvements in key service areas, including road maintenance, waste management, and market rehabilitation. Participants also raised concerns regarding the timely completion of ongoing projects, effective communication of municipal initiatives, and the need for more inclusive participation in decision-making processes.

Discussions emphasized the importance of learning from challenges experienced during the year to inform better planning, budgeting, and implementation of municipal programs in the coming financial year. Municipal officers acknowledged the feedback and assured participants that all feasible recommendations would be integrated into future planning processes.

Resolutions

The forum adopted the following resolutions:

1. Strengthen monitoring and evaluation frameworks to ensure timely tracking of municipal projects and service delivery.
2. Enhance transparency and accountability in municipal operations by regularly reporting on performance and outcomes to the public.
3. Integrate citizen feedback into future planning and budgeting processes to ensure that municipal interventions align with community needs and priorities.

Action Points

To ensure implementation of the agreed resolutions, the following action points and timelines were established:

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Action Point	Responsible Unit
Finalize the FY 2025/2026 Annual Performance Report	Planning & M&E Departments
Strengthen monitoring and evaluation frameworks	Planning & Finance Departments
Integrate citizen feedback into FY 2026/2027 plans	Planning Department
Publish a public performance summary report	Municipal Management

Closure

The forum was formally adjourned with appreciation extended to all participants for their constructive engagement, commitment to good governance, and active contribution to enhancing municipal service delivery. Municipal leadership assured participants that the resolutions and action points would be implemented and followed up through regular citizen engagement platforms.

Prepared By:

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Municipal Manger/ Secretary to Board

Approved By:

Florence Abich Oile



Chairperson Awendo Municipality